

UNICERT®



# CUSTOMER SATISFACTION MANAGEMENT SYSTEM CERTIFICATE

Universal GmbH  
Certification Services

This certificate is granted to the organization,

**Nanowall Dekoratif Tas Imalati  
Ins. Ith. Ihr. San. Ve Ltd. Sti.**

**Saray Mah. 73. Cadde No:12 Kahramankazan/ Ankara/ Turkey**

by review of IA2.008053 numbered report for the scope

**The Manufacture and Sales of Decorative Stones**

to certify that a customer satisfaction management system in accordance with  
standard's clauses is established and being implemented

## DIN ISO 10002:2014

**Certificate No : CSMS 0618 008053**

**Original Certification Date : 2018 - 06 - 11**

**Issue / Revised Date : 2018 - 06 - 11**

**Expiry Date : 2019 - 06 - 10**

**Certificate Period : 3 Years (1<sup>st</sup> Year)**

Universal GmbH



The authenticity of this certificate can be confirmed online or by e-mail to the Head Office via: